

## Now...the details.

Here's a detailed breakdown or **Explanation of Your Benefits** for this service. In case there's any doubt - this is NOT a bill!



Subscriber: [REDACTED]  
Member/Patient: [REDACTED]  
Member ID: [REDACTED]  
Group Name: [REDACTED]  
Policy/Group #: [REDACTED]  
Claim Number: [REDACTED]

### Questions?

Call: 1-866-683-6440

Web: [Benefits.Surest.com](http://Benefits.Surest.com)

Surest Member Services hours: 6:00 am - 9:00 pm CST  
Language assistance services are available

Date of Service	Provider	Description	Provider Billed	Network Discount	Surest Plan Paid	Other Insurance Paid	Your Responsibility Copay	Non-Covered	Notes
02/05/24	[REDACTED]	OFFICE O/P EST MOD 30 MIN	\$120.00	\$14.40	\$60.60	\$0.00	\$45.00	\$0.00	BDOCP
02/05/24	[REDACTED]	X-RAY EXAM OF LOWER LEG	\$386.25	\$46.35	\$339.90	\$0.00	\$0.00	\$0.00	

### Notes and Additional Details

BDOCP Copay Applied

### How to File an Appeal

Whenever your claims are denied in whole or in part, you have the right to file an appeal. As a separate document, we included instructions on how you can file an appeal.

### Consumer assistance in your state

Missouri Department of Commerce and Insurance (DCI)  
Division of Consumer Affairs  
301 W. High Street, Room 530  
Harry S. Truman State Office Building  
Jefferson City, MO 65101  
Toll-free telephone: 1-800-726-7390  
Web site: [www.insurance.mo.gov/consumers](http://www.insurance.mo.gov/consumers)  
E-mail: [consumeraffairs@insurance.mo.gov](mailto:consumeraffairs@insurance.mo.gov)

### Other Languages

SPANISH (Español): Para obtener asistencia en Español, llame al 866-683-6440

TAGALOG (Tagalog): Kung kailangan ninyo angulong sa Tagalog tumawag sa 866-683-6440

CHINESE (中文): 如果需要中文的帮助, 请拨打这个号码 866-683-6440

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 866-683-6440